



MARIAN COLLEGE KUTTIKANAM
(AUTONOMOUS)

ISSUES RAISED AND RESOLVED DURING
MENTORING 2020 - 2021



Submitted to

THE NATIONAL ASSESSMENT AND ACCREDITATION COUNCIL (NAAC)
FOURTH CYCLE OF ASSESSMENT



Criterion II - Teaching-Learning and Evaluation

SI No	Name of the Mentor	Raised Issues	Action Taken
1.	Ms. Anna Rony	Network issues	Online submission of assignment is permitted and special classes for students with network issues were arranged.
2.	Ms Syama U S	Issues related to changing the Google Meet link once shared.	Used MCKA for schedules meet classes.
3.	Dr. Muralivallabhan T V	Lack of good gadgets, electricity at times	Requested the Marian alumni for Sponsoring more devices and special classes were arranged for students with network issues and other barriers.
4.	Mr. Geril Scaria George	Assignment submission problems - time management	More time and exception for students with network issues were granted
5.	Ms. Suzanna Oomman	Difficulty in grasping problem-based courses Lack of facilities at home Difficulty in attending class from home.	More models of contents were given to the students (videos, games, activities) Special classes for students with network issues and other problems were arranged Peer teaching sessions are introduced
6.	Dr Joshy John	Unable to maintain grooming standards	Interactive activities were given by the teachers to make students feel comfortable.
7.	Dr Roy Abraham P	Sometimes assignments appeared as uploaded. But it appears as not submitted in teacher's page problems with eyes, shoulders and neck due to looking at monitor for long time	Online submission of assignment is permitted and special classes for students with network issues were arranged. Problems are reported to support team
8.	Ms Melby Joseph	Locked at home	Online competitions and cultural programmes are planned.
9.	Mr Bobby K Mani	Difficult to attend online class due to connectivity issue	Competition of activities are counted for marking attendance
10.	Mr. Aswin Uthaman	Issues related to changing the Google Meet link once shared.	Used MCKA for schedules meet classes.





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11.	Dr Ajimon George	Difficult for Problem papers and Lack of in-person interactions	More models of contents were given to the students (videos, games, activities) More student interactive sessions were organised.
12.	Dr Chackochan J Njavallil	Lack of conceptual clarity, lack of learning of morality and other national values, no involvement or engagement of students	More interactive way of teaching was introduced. Apart from subjects' alone value education classes were also introduced.
13.	Dr Sibichan Joseph	Not getting a chance to enjoy campus and friends (1 years)	Online competitions and cultural programmes are planned. Teachers are doing their best for the enjoyment of students during online class
14.	Dr Thomas K V	Lack of social connection, data consumption	Student interaction were increased through online social activities which they are made to interact with peoples on their surrounding
15.	Mr. Eric Thomas Joseph	Maximize engagement with non-task interaction, cut off 50% syllabus Give only matters having application.	Apart from reducing the syllabus, more interactive and understandable ways of teaching are introduced along with application of theory.
16.	Ms.Jismy Maria Joseph	Network issue, eye strain, needs reduction in syllabus	Online submission of assignment is permitted and special classes for students with network issues were arranged. A decent amount of time gap was given between each hour so that everybody can make themselves fresh again. Apart from reducing the syllabus, more interactive and understandable ways of teaching are introduced along with application of theory.
17.	Ms. Neethu Anil	Difficulty in attending class from home.	More time and exception for students with network issues were granted. Recorded videos are made available





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18.	Ms. Misheal Tomy	Lack of facilities at home	More time and exception for students with network issues were granted
19.	Ms. Lisna Jose	Assignment submission problems - time management	More time and exception for students with network issues were granted
20.	Ms Juji George	Unable to concentrate during the Online session.	-Decided to promote online student engagement tools.
21.	Mr Biju P Mani	Un-able to attend long online classes.	Teachers are. Requested to record short videos
22.	Mr Sajan N Thomas	Difficulty in grasping problem-based courses	More models of contents were given to the students (videos, games, activities)
23.	Ms Remya Krishna	Connectivity issues	Online submission of assignment is permitted and special classes for students with network issues were arranged
24.	Ms Claris Annie John	Connectivity issues	The classes will be recorded and it will be uploaded in the website for further clarification
25.	Ms. Reshma Roy	Lack of good gadgets, electricity at times	Requested the Marian alumni for Sponsoring more devices and special classes were arranged for students with network issues and other barriers.
26.	Ms. Seethalakshmi C	Lack of good gadgets, electricity at times	Requested the Marian alumni for Sponsoring more devices and special classes were arranged for students with network issues and other barriers.
27.	Ms. Sona Mary Francis	Problems related to health, like eye or neck	A decent amount of time gap was given between each hour so that everybody can make themselves fresh again
28.	Ms Vinitha M V	Unexpected Change in the Class Schedule.	There can be unexpected changes in the scheduled classes because of several reasons, otherwise the classes will be held on time itself
29.	Prof Dr Jose James	Unable to concentrate during the Online session.	-Decided to promote online student engagement tools.
30.	Dr. Anupdev Michael	Physical issues such as headache, migraine and Eye redness	A decent amount of time gap was given between each hour so that





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			everybody can make themselves fresh again
31.	Prof Dr Vijayakumar M	Lack of high-speed internet	Online submission of assignment is permitted and special classes for students with network issues were arranged. The classes will be recorded and it will be uploaded in the website for further clarification
32.	Mr. Eapen Alaxander	Mental health issues such as anxiety, depression and fear of groups	Decided to provide facilities for online counselling.
33.	Mr Sobi Thomas Kannalil	Connectivity issues	Online submission of assignment is permitted and special classes for students with network issues were arranged. The classes will be recorded and it will be uploaded in the website for further clarification
34.	Dr Binu Thomas	Lack of laptops	Requested the Marian alumni for Sponsoring more devices
35.	Dr Juby George	Not able to update the practical lab assignments due to lack of laptops to execute the programs	Requested the Marian alumni for Sponsoring more devices and free online software links were produced
36.	Dr Rajimol A	Network issues	Online submission of assignment is permitted and special classes for students with network issues were arranged.
37.	Dr. Lumy Joseph	Connectivity issues for attending Live classes and sometimes accessing the materials also	Online submission of assignment is permitted and special classes for students with network issues were arranged.
38.	Dr. Benymol Jose	Not able to concentrate because of tiredness	A decent amount of time gap was given between each hour so that the students can make themselves fresh again.
39.	Mr Santo Cherian	Students are asking to clarify difficult portions in Malayalam language also.	Students were given doubt clearing sessions in Malayalam on difficult topics.
40.	Ms Amruth K John	Concern about Lab exam, sas exam	Decided to implement flexible time tables





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41.	Ms Jyothi Jose	Lack of facilities at home	Decided to offer the facilities in the College for the students from nearby localities.
42.	Mr. Cyril Manuel	Not able to concentrate in online classes	Decided to use online student engagement tools like ureply
43.	Dr. K.V Thomas	Network issues (Connectivity problems)	Online submission of assignment is permitted and special classes for students with network issues were arranged.
44.	Dr. Baby M. D	The students residing outside India find difficulty in attending the classes at 8:30	The standard time can't be changed because it will affect all other students. So, the only solution is that if they can't attend the class in any case. Teachers will provide recorded videos
45.	Dr. Shinta Sebastian	Issues regarding submission of assignments	Online Submission of assignment is permitted. If there is any network or website issues, it will be considered and will provide another way
46.	Mr. Jaison Mathew	Issue of Time Management	The classes are conducted with enough time for taking rest and meeting other needs. So, their is won't be any issues in time management
47.	Mr. Jaymon M R	Health problems (E.g.: headache, tiredness)	A decent amount of time gap was given between each hour so that everybody can make themselves fresh again If the issue is very critical, teachers will grant leave.
48.	Ms. Sneha Alex	Lack of face-to-face interaction	Face to face interactions will be increased with activities which the camera should be turned on.





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49.	Mr. Allen George Podipara	Physical strain and health issues - painful, watery eyes, neck pain, tiredness, extra load of work while there is no other relief Difficulty in looking constantly into the small screens	A decent amount of time gap was given between each hour so that everybody can make themselves fresh again If the issue is very critical, teachers will grant leave.
50.	Dr Joby Cyriac	Network issues – Connectivity issues, Data is not sufficient	Online submission of assignment is permitted and special classes for students with network issues were arranged.
51.	Dr. Blessen Siby	Physical classroom experience is lost and can't be replaced with online classes.	We have to overcome the crisis. All the support and interactive activities were given by the teachers to make students feel comfortable.
52.	Dr. Shintu Dennis	Distractions are higher at home. Not every home has a space for peaceful learning Lack of facilities at home to sit in a place where there is connectivity	More time and exception for students with network issues were granted Family problems can be shared with the teachers so that they can give care and support to the students.
53.	Mr. Jerit Jojo Palatty	Some students fail to cop up with the new method of learning by themselves	Teachers are always there and ready to help students physically and mentally in their needs. Recorded videos are provided for repeated learning
54.	Ms. Keerthy Elza Tes Mathew	Financial and health issues of family which in turn affects the students	In case of family and major health issues, teachers are always there to help the students,
55.	Mr Siju P T	Mental stress and confusion due to constant use of mobile, lack of social interaction, stress of being in containment zones	A decent amount of time gap was given between each hour so that everybody can make themselves fresh again during class hours. Activities are given to students which they have to interact with the people around them.





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56.	Dr Sabu John	Difficult to take online seminars due to Connectivity issue	Submission of Online assignment is permitted
57.	Dr Soosy Joseph	Lack of device, for attending online classes.	Requested the Marian alumni for Sponsoring more devices
58.	Dr. Joseph Nellimala	Difficult to attend descriptive online Examinations	Objective type Exams are Introduced.
59.	Dr Marykkutty Thomas	Difficult to Study portions for CAI. Examinations	Decided to postpone CAI Examinations for 1 week
60.	Dr. Jose K Xavier	Difficult to complete onsite Internship.	Decided to permit online Internships.
61.	Dr. Midhun Harilal	Break between classes not sufficient Health issues- eye strains, neck pain Due to continuous usage mobile gets heated up Lack of social interactions Requirement of hard copy materials Continuous class is tiring	A decent amount of time gap was given between each hour so that everybody can make themselves fresh again Online competitions and cultural programmes are planned.
62.	Dr. Sunny Mathew	Internet Issues- Video feed gets interrupted, sound clarity issues	Online submission of assignment is permitted and special classes for students with network issues were arranged. The classes will be recorded and it will be uploaded in the website for further clarification
63.	Ms. Assanu Augustine	Moodle Submission Problems	Issues are rectified with deadlines.
64.	Dr Sabu Augustine	Network issues	Online submission of assignment is permitted and special classes for students with network issues were arranged.





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65.	Ms. Jyothylakshmi B	Most of our classmates not turning on their cameras at online classes so those students who wish to turn on theirs also hiding due to this.	There were also students with network issues, so we can't make the students to make camera on. Students who are interested to turn on camera are encouraged.
66.	Mr. Kiran V Nath	Lack of high-speed internet	More time and exception for students with network issues were granted
67.	Ms. Meenu P Thomas	Connectivity issues	More time and exception for students with network issues were granted
68.	Mr Midhun Antony	Lack of social interactions Requirement of hard copy materials Continuous class is tiring.	Online competitions and cultural programmes are planned.
69.	Dr Shaiju K S	Shortage of Smart devices at home	Decided to implement flexible time tables with recorded videos
70.	Mr Arun George Joseph	No connectivity at home.	Decided to offer the facilities in the College for the students from nearby localities.
71.	Mr Jacob Bose	Unable to upload assignments in MCKA even after many trials	Problems are reported to support team.
72.	Dr Mendus Jacob	Network Issues- Coverage problems	Online submission of assignment is permitted and special classes for students with network issues were arranged.
73.	Dr. Brijesh George	Missing of college/ Campus life	Students interaction were increased through online activities and games
74.	Ms Kochumol Abraham	Lack of hard copy materials	Free pdf notes were arranged and also the Library were open whole day. Apart from both of them, purchasing links of books and papers were provided.
75.	Mr Satheesh Kumar S	Concern about lab exam which is not yet taking place (on last semester)	Free online software links were produced to students for practising Moodle Virtual labs are used.
76.	Ms. Reny Jose	Eye, neck, and shoulder problems because of long use of system/mobile	A decent amount of time gap was given between each hour so that





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			everybody can make themselves fresh again.
77.	Mr. Robins A Kattoor	Assignment Submission problems due to network issues.	More time and flexible timing for students with network issues were granted
78.	Mr. Win Mathew John	Large data consumption, while attending the online class, making the camera live	Free Wi Fi facilities were arranged in the college for the nearby students of Idukki Dt. Students were allowed to turn off the camera during lecture to save data.
79.	Mr. Ajesh P Joseph	Unexpected Change in the Class Schedule.	There can be unexpected changes in the scheduled classes because of several reasons, otherwise the classes will be held on time itself
80.	Mr. Alen Kuriakose	Using Zoom is difficult due to high data consumption hence, we request the teachers to take class only on Google meet which is convenient for most of us.	Decided to study the data usage differences and to take appropriate action
81.	Dr Boban Joseph	Confusion regarding Moodle Submissions.	Efficient website management enabled
82.	Dr Hubby Mathew	Not getting a break between the class. (Expecting a break due to strain in the eyes due to continuous exposure to mobile screen in the live class)	A decent amount of time gap was given between each hour so that everybody can make themselves fresh again
83.	Dr Joby Babu	Irritation in the eyes due to frequent exposure of mobile screen to the eyes.	A decent amount of time gap was given between each hour so that everybody can make themselves fresh again
84.	Dr Xavier Vinayaraj	Frequent network issues hinder the content of live classes.	Online submission of assignment is permitted and special classes for students with network issues were arranged. The classes will be recorded and it will be uploaded in the website for further clarification

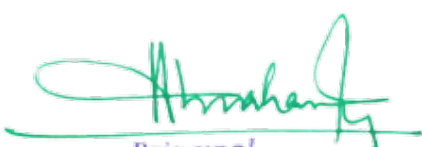




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85.	Dr. Cherian P Kurian	Most of our classmates not turning on their cameras at online classes so those students who wish to turn on theirs also hiding due to this.	There were also students with network issues, so we can't make the students to make camera on. Students who are interested to turn on camera are encouraged
86.	Dr. Rasi R. A	Time Schedule of class needs to be intimated via whatsapp would be helpful for us.	The teachers will give the scheduled time to the class leaders and they can share it with class in any means.
87.	Dr. Siby Joseph	Cancelling the class all of a sudden creates confusion among us.	There can be unexpected changes in the scheduled classes because of several reasons, otherwise the classes will be held on time itself There is no need for confusions. Clear updates will be given by teachers.
88.	Fr Joseph Charuplackal	We need more socialisation with other students of our class at least online other than online classes. (Some of us not familiar with our other classmates, First semester students).	Student interaction were increased through online social activities which they are made to interact with peoples on their surrounding
89.	Ms. Princy T Sebastian	Issues related to changing the Google Meet link once shared.	Teachers will be more accurate in sharing the links using MCKA portal
90.	Dr Alex J Vellappally	8.30am to 1.30pm continuous class online is Tiring.	A decent amount of time gap was given between each hour so that everybody can make themselves fresh again Teachers are given the freedom to have flexible timings




Principal
Marian College, Kuttikkanam

